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As inflation is looming over the economy, consumers are turning more towards brands that offer Buy Now Pay Later services (BNPL). We asked Canadians and Americans to share how they feel about BNPL.

KEY FINDINGS

1

Overall, North Americans are familiar with BNPL and would consider using it in the future.



2

Consumers would consider BNPL to help with budgeting and make large & emergency purchases.



To buy things that I couldn't afford otherwise



To help me budget



To make emergency purchases

But rejectors wouldn't consider the service to avoid debts and interest fees.



l don't want to have debts



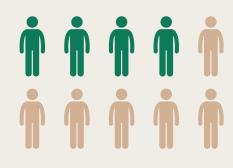
l don't like taking on new debt



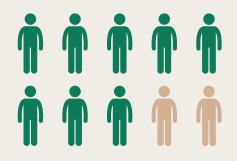
I don't want to pay any interest or fees

BNPL is gaining high usage rates.

4 in 10 used BNPL in the past.



8 in 10 would recommend it.





3

It makes life a little easier when you know your payments are spread out it gives you like a safety net.

4 In general, consumers have positive views on BNPL.

